OFFSHORE QUICK START GUIDE

REQUIRED

Alaska / Hawaii

» Bill of Lading - blank downloadable form or online form (requires My Estes login)

Caribbean / Puerto Rico

» Bill of Lading - blank downloadable form or online form (requires My Estes login)

» Commercial Invoice

o The following information must be included in the Exporter, Ultimate Consignee, and Purchasing Consignee fields:

- Company names, addresses, email addresses, and phone numbers
- Employer Identification Number (EIN) - will be nine-digits
- Social Security Number is required when an EIN is not available, or for personal or residential deliveries

o Presenting this document to the driver at pickup helps to ensure smooth transit

» Electronic Export Information (EEI)

» EEI Authorization Form

o Required to authorize Estes to perform the EEI filing for Caribbean shipments

Contact Information

» **For standard rate quotes:**

o Email us at offshorequotes@estes-express.com

o Call us toll-free at 1-866-ESTES4U (378-3748), and press 442

» **For Volume LTL or Truckload rate quotes:**

o Email us at volumetruckload@estes-express.com

o Call us at 1-866-ESTES4U (378-3748), and press 31

- **For Time Critical Guaranteed rate quotes:**
  - Email us at timecritical@estes-express.com
  - Call us at 1-800-645-3952
- **For assistance regarding your shipment:**
  - Email us at offshore@estes-express.com
  - Call us at 1-904-388-0351

Frequently Asked Questions

- Alaska
- Hawaii
- Caribbean / Puerto Rico